



# ONLINE BANKING Personal Set-up



[pbofca.com](http://pbofca.com)



# Introduction

**Manage your accounts from nearly anywhere with Partners Bank Personal Online Banking.**

Simply follow the steps outlined in this easy-to-follow guide to access online banking.

If you require assistance with accessing online banking, or have questions about your account, please contact our support team at [onlinebanking@pbofca.com](mailto:onlinebanking@pbofca.com) or call (949) 732-4050.

## Step 1

# Launch Website

Go to the Partners Bank of California website, [www.pbofca.com](http://www.pbofca.com).

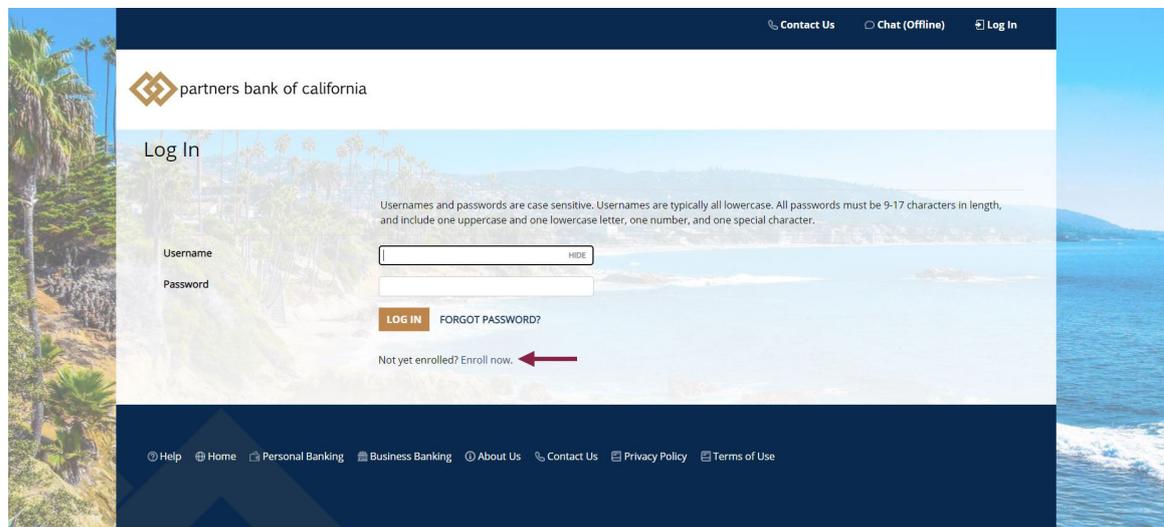
Click “Personal Login” near the top of the homepage.



## Step 2

# Enroll

Click “Enroll now.”



Fill in all the required fields that have an asterisk (\*). Once complete, click “Begin Enrollment.”

The screenshot shows the 'Enroll' form on the Partners Bank of California website. The form includes the following fields and instructions:

- Type of account \***: A dropdown menu with 'Checking' selected. Instruction: "Select your type of account."
- Account number \***: A text input field with a 'HIDE' link. Instruction: "Enter your complete SSN."
- Social Security number \***: A text input field with a 'HIDE' link. Instruction: "Provide a pin number for your account."
- PIN \***: A text input field with a 'HIDE' link. Instruction: "Provide a security question."
- Date of birth \***: A date picker with the format 'mm/dd/yyyy'. Instruction: "Provide an answer to the security question."
- Security question \***: A text input field.
- Security answer \***: A text input field with a 'HIDE' link.
- Email address \***: A text input field.
- Confirm email address \***: A text input field.

At the bottom of the form, there is a note: "\* Indicates required field" and a brown button labeled "BEGIN ENROLLMENT" with a red arrow pointing to it.

## Step 3

### Additional Verification

You must answer security questions to verify your account. From the drop-down menu, select answers for each question provided. Once complete, click “Enroll.”

The screenshot shows the 'Additional Verification' form on the Partners Bank of California website. The form includes the following questions and answer fields:

- First verification question**: Which of the following addresses have you ever been associated with?  
**First answer \***: A dropdown menu.
- Second verification question**: Which of the following cities has a current or former association to you?  
**Second answer \***: A dropdown menu.
- Third verification question**: During which of the following years did you live in Newbury Park?  
**Third answer \***: A dropdown menu.
- Fourth verification question**: In which of the following counties have you ever lived or owned property?  
**Fourth answer \***: A dropdown menu.

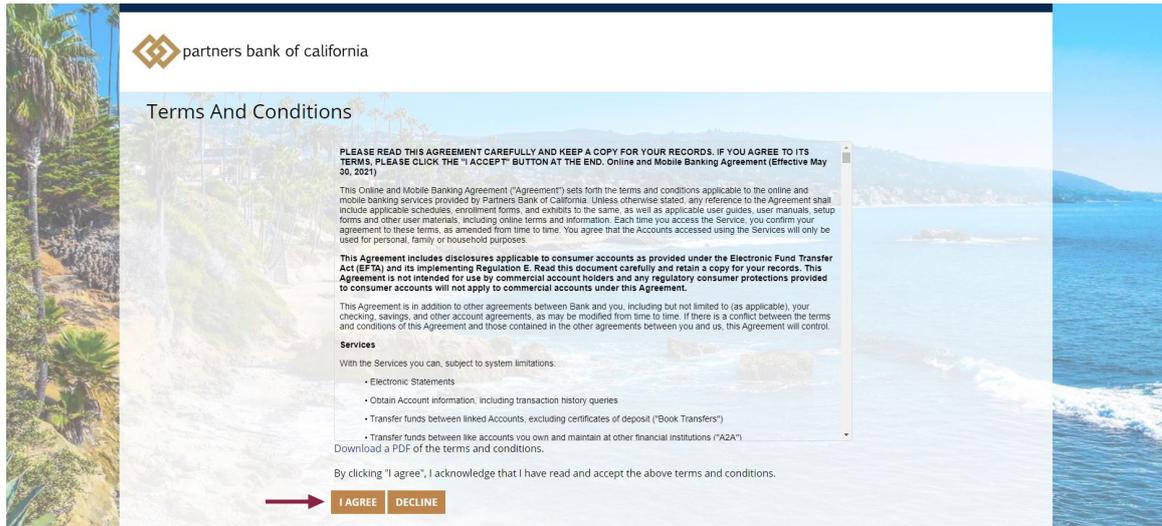
At the bottom of the form, there is a note: "\* Indicates required field" and a brown button labeled "ENROLL" with a red arrow pointing to it.

## Step 4

# Terms & Conditions

Read through the Partners Bank of California Online and Mobile Banking Agreement.

By clicking “I agree”, you acknowledge that you have read and accept the terms and conditions for online banking.

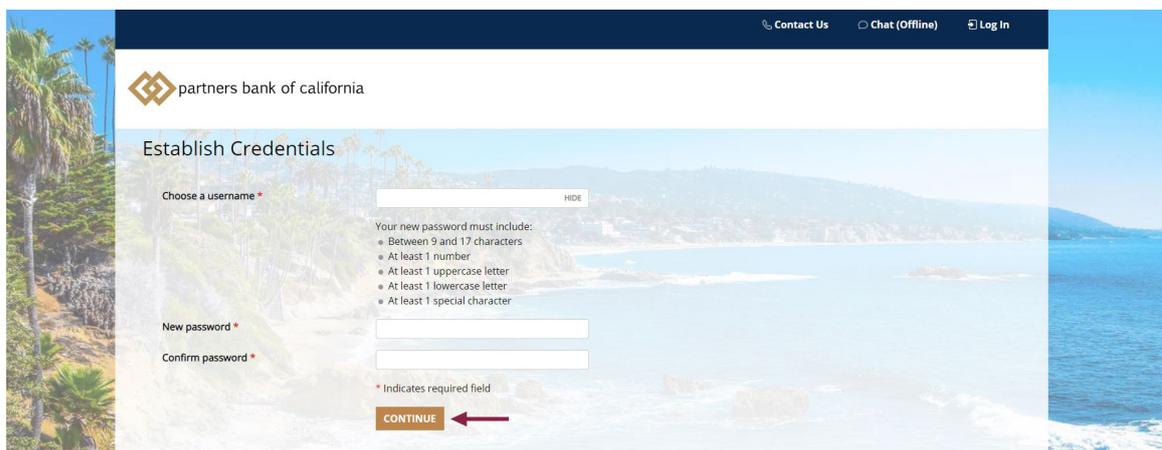


## Step 5

# Establish Credentials

Set up a username and password. Once complete, click “Continue.”

You are now set up to access online banking.





partners bank  
of california

[pbofca.com](https://pbofca.com)

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