

# online banking Personal Set-up



pbofca.com



## Introduction

Manage your accounts from nearly anywhere with Partners Bank Personal Online Banking.

Simply follow the steps outlined in this easy-to-follow guide to access online banking.

If you require assistance with accessing online banking, or have questions about your account, please contact our support team at onlinebanking@pbofca.com or call (949) 732-4050.



#### Launch Website

Go to the Partners Bank of California website, www.pbofca.com.

Click "Personal Login" near the top of the homepage.

|              | partners bank of california  |
|--------------|--|
|              | Business Banking 🗸 Commercial Lending 🗸 Personal Banking 🗸 About 🗸 News & Insights Support 🗸 Contact Us 💭  |
|              | Find your banker View All → Select Location  |
|              | BUSINESS BANKING SOLUTIONS AND EXPERTISE<br>Southern California's<br>Business Bank   |
| A CONTRACTOR | We're not just a bank — we're a partner. Our goal is to<br>create a customized banking relationship that fits<br>your needs. Welcome to Partners Bank of California. |

### Step 2

#### Enroll

Click "Enroll now."

| 1 A      |                                     | 🕒 Contact Us 🛛 Chat (Offline) 🕣 Log In  |            |
|----------|-------------------------------------|---|------------|
| XA       | partners bank of california         |   |            |
|          | Log In                              |   |            |
|          |                                     | Usernames and passwords are case sensitive. Usernames are typically all lowercase. All passwords must be 9-17 characters in length,<br>and include one uppercase and one lowercase letter, one number, and one special character. |            |
|          | Username                            | НОР   |            |
|          | Password                            | LOG IN FORGOT PASSWORD?   |            |
|          |                                     | Not yet enrolled? Enroll now.   |            |
|          |                                     |   |            |
|          | ⑦ Help  ⊕ Home 🖆 Personal Banking 🚆 | Business Banking 🕜 About Us 🐁 Contact Us 🔄 Privacy Policy 🖾 Terms of Use  | the second |
| ACREN !! |                                     |   |            |

Fill in all the required fields that have an asterisk (\*). Once complete, click "Begin Enrollment."

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|---------------------------|--------------------------|----------------------------|-----------------------|-------------------------------|--------|
| <b>NA</b>                 | partners bank of califo  | rnia                       |                       |                               |        |
| 1                         | Enroll                   |                            |                       |                               |        |
|                           | Type of account *        | Checking                   | Select your typ       | e of account.                 |        |
|                           | Account number *         |                            | HIDE                  | Marker and and                |        |
| - His                     | Social Security number * |                            | HIDE - Enter your com | nplete SSN.                   |        |
|                           | PIN *                    |                            | Provide a pin n       | umber for your account        |        |
|                           | Date of birth *          | mm/dd/yyyy                 | •                     |                               |        |
| ALC: N                    | Security question *      |                            | Provide a secur       | rity question.                |        |
|                           | Security answer *        |                            | Provide an ans        | wer to the security que       | stion. |
| and the second            | Email address *          |                            |                       |                               |        |
|                           | Confirm email address *  |                            |                       |                               | See.   |
| A AN                      |                          | * Indicates required field |                       |                               |        |
| Contraction of the second |                          | BEGIN ENROLLMENT           | -                     |                               |        |



#### Additional Verification

You must answer security questions to verify your account. From the drop-down menu, select answers for each question provided. Once complete, click "Enroll."

| Nr 24       |                              |   | & Contact Us | Chat (Offline) | 된 Log In |           |
|-------------|------------------------------|---|--------------|----------------|----------|-----------|
|             | partners bank of california  |   |              |                |          |           |
| No.         | Additional Verification      |   |              |                |          |           |
|             | First verification question  | Which of the following addresses have you ever been associated with?      |              |                |          |           |
| 2-13        | First answer *               | ·   |              |                |          |           |
| 1 Visi      | Second verification question | Which of the following cities has a current or former association to you? |              |                |          |           |
| -Stor Ser   | Second answer *              | ·   |              |                |          |           |
|             | Third verification question  | During which of the following years did you live in Newbury Park?         |              |                |          |           |
| 1 and       | Third answer *               | ~   |              |                |          |           |
| AND -       | Fourth verification question | In which of the following counties have you ever lived or owned property? |              |                |          |           |
|             | Fourth answer *              | · · · · ·   |              |                |          |           |
| And a start |                              | * Indicates required field  |              |                |          | Search St |
| CARL!       |                              |   |              |                |          |           |
| N starts    |                              |   |              |                |          |           |

#### Terms & Conditions

Read through the Partners Bank of California Online and Mobile Banking Agreement.

By clicking "I agree", you acknowledge that you have read and accept the terms and conditions for online banking.

| XAI                       | wartners bank of california   |   |
|---------------------------|---|---|
| A 10                      | Terms And Conditions  |   |
| . Maler                   |   |   |
|                           | PLEASE READ THIS AGREEMENT CAREFULLY AND KEEP A COPY FOR YOUR RECORDS. IF YOU AGREE TO ITS<br>TERMS, PLEASE CLICK THE "I ACCEP" BUTTON AT THE END. Online and Mobile Banking Agreement (Effective May<br>30, 321)   |   |
|                           | The Online and Nockie Banking Agreement (Agreement) sets by the terms and cookies applicable to the curline and<br>mode sensitivity services provided by Datmiss failed to the Calcinnu (Linear Schweise state), any relevance to the Agreement shall<br>include applicable schwelides, enrollment forms, and exhibits to be same as well as applicable user provides user provides user provides user provides user provides and<br>forms and other user materiality, including online terms and information. Each time you access the Services will only be<br>used for presonal, family or household purposes. |   |
|                           | This Agreement Includes disclosures applicable to consumer accounts as provided under the Electronic Fund Threafter<br>Act (EFT) and its implementing Regulations of these this document carefully and retains a cay for your records. This<br>Agreement is not intended for use by commercial accounts under this Agreement.   |   |
|                           | This Agreement is in addition to other agreements between Bank and you, including but not limited to (as applicable), your<br>checking, savings, and other account agreements, as may be modified from lime to lime. There is a contrict between the terms<br>and conditions of this Agreement and these contained in the other agreement's betweeney you and us, this Agreement will control.  |   |
|                           | Services  |   |
|                           | With the Services you can, subject to system limitations:   |   |
| and the second            | Electronic Statements   |   |
| States and the second     | Obtain Account Information, including transaction history queries   |   |
| and the set               | Transfer funds between linked Accounts, excluding certificates of deposit ("Book Transfers")  | - |
|                           | Transfer funds between like accounts you own and maintain at other financial institutions ("A2A") Download a PDF of the terms and conditions.   |   |
| Contraction of the second | By clicking "I agree", I acknowledge that I have read and accept the above terms and conditions.  |   |
| 1/1.54                    |   |   |



#### Establish Credentials

Set up a username and password. Once complete, click "Continue."

You are now set up to access online banking.

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|--------------|---------------------------|--|------|----------------|----------------|----------|----------------|
|              | partners bank of califorr | ia   |      |                |                |          |                |
| A 8          | Establish Credentials     |  |      |                |                |          |                |
|              | Choose a username *       |  | HIDE |                |                |          |                |
|              |                           | Your new password must include:<br>• Between 9 and 17 characters<br>• At least 1 number<br>• At least 1 uppercase letter<br>• At least 1 special character |      |                |                |          |                |
| and the cost | New password              |  |      |                |                |          | and the second |
|              | Confirm password *        | * Indicates required field   |      |                |                |          | - deriver a    |



pbofca.com

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